Corporate Policy

Establishment of Corporate Policy by Senior Management

The corporate policy of IB-Lenhardt AG is established by top management. It is implemented, practiced, and maintained. It is formulated in a manner appropriate to the organization's purpose and context and supports its strategic direction. It provides the binding framework for setting objectives in the areas of quality, environment, and information security. By signing this document, senior management commits to fulfilling all applicable requirements (in particular ISO 9001, ISO 14001, ISO/IEC 27001, and TISAX) and to the continuous improvement of our integrated management system.

IB-Lenhardt AG focuses on the following strategic priorities:

- **Quality:** Providing high-quality services to our customers that meet regulatory requirements, state-of-the-art standards, and customer expectations
- **Environment:** Delivering services in a resource-efficient manner while protecting the environment and mitigating climate-related risks.
- **Security:** Secure data processing and protection of critical infrastructure.
- **Employees:** Ongoing professional development to ensure competence in technical, regulatory, and environmental contexts. Enhancing the skills of managers and employees by reviewing and actively maintaining a policy of ongoing professional development
- **Corporate Culture:** Risk-oriented thinking, a spirit of innovation, integrity, and the embedding of ethical principles and impartiality as the cornerstones of our professionalism.

As a result, everyone is responsible for quality, environmental performance, and information security within the company, as well as for ensuring compliance with high standards.

Specific Company Policies

Quality Management & Environment: Services and Processes

Our services are delivered in a process-oriented manner to ensure short lead times and high reliability. In doing so, we ensure the efficient use of resources. The quality of our services meets state-of-the-art standards and legal requirements. At the same time, we continuously monitor and optimize our environmental impact during the provision of these services.

Environment: Protection and Resource Efficiency

As a knowledge-based service company, we contribute to environmental protection by preventing environmental pollution, conserving natural resources, and adapting to climate change by designing our infrastructure to be resilient against extreme weather.

Legal Obligations

We comply with all legal requirements and other obligations that are binding upon us. Compliance with these obligations is regularly monitored and evaluated.

Training and Awareness

We continuously build our employees' expertise through targeted internal and external training programs. These programs enhance both professional qualifications and environmental awareness. Training needs are regularly assessed to prepare us for more efficient ways of working.

Continuous Improvement
We strive for a continuous improvement process (CIP). Through internal audits, management reviews, and risk management, we identify areas for improvement and take measures to optimize our processes in the areas of quality, environment, and safety.

Corporate Policy

LENHARDT
WORLDWIDE | TESTING | CERTIFICATION

The Principles of Our Corporate Policy

I. Product Quality & Environmental Responsibility

IB-Lenhardt AG's products, such as test reports and certificates, comply with regulatory requirements, reflect the state of the art, and meet customer expectations. We are increasingly designing our delivery channels (digital and physical) to conserve resources, thereby contributing to sustainability.

II. Effectiveness & Resource Efficiency

Process-oriented workflows and continuous monitoring of the management system ensure short delivery times and rapid market access for our customers. Through intelligent IT control and digital management, we minimize resource consumption per project.

III. Competence

Through a policy of continuous professional development, employees' competence is developed and expanded, both in their technical fields and with regard to environmental issues. This builds on both internal and external training programs, and needs are identified during regular performance reviews.

IV. Improvement

"There is nothing that cannot be improved." Mistakes are opportunities for learning. Thus, every mistake contributes to our continuous improvement process and enhances the quality of our services. Our processes are regularly reviewed, adjusted, and optimized. By regularly assessing our current state of knowledge and initiating internal projects, we ensure that we and our processes remain up to date.

V. Risk Based Approach & Opportunities

Every risk also presents an opportunity. Through our risk-based approach, we ensure business continuity. We consider both technical and environmental risks and use them to strengthen our resilience.

VI. Impartiality & Integrity

As an independent auditing firm, our employees are not bound by instructions in their professional decisions and act independently, objectively, and impartially. Integrity is the foundation of our clients' trust.

VII. Further Development of the Management System

We continue to develop our Integrated Management System. We demonstrate the continuous improvement of its effectiveness and ensure that quality assurance, environmental protection, and information security are seamlessly integrated.

Top management is committed to fulfilling all applicable requirements and to the continual improvement of the Integrated Management System.

St. Ingbert, Germany

28.10.2026

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